

Name..... Reference Number.....

Date of Tour..... Time Of Tour.....

Location: **Lulworth Cove BH20 5RQ**

Activity (please circle): Kayaking / Coasteering / Full Day Activities / Stand Up Paddleboarding

**I can confirm that all members of my group can swim (please sign).....**

Please ensure ALL group members have been made aware of our Terms and Conditions, this is the responsibility of the group organiser.

By Booking you are accepting these terms and conditions. Please call 24hrs prior to tour to check in and confirm weather conditions.

Whenever possible we will contact you via voicemail or text but we cannot be held responsible for non-pickup of messages. **PHONES MUST BE SWITCHED ON 24 HOURS BEFORE TOUR.** To qualify for the group discounts only the group organiser is responsible for payments and amendments. **These terms have been insurance approved and are not open to discussion.**

**IN THE FIRST INSTANCE PLEASE NOTE:**

- **MINIMUM AGE 14 YEARS OLD AND MINIMUM HEIGHT 155CM (Younger ages possible with prior discussion with booking staff)**
- **WEIGHT IN EXCESS OF 16 STONE NEEDS TO BROUGHT TO OUR ATTENTION (100KG)**
- **YOU MUST BE ABLE TO SWIM**
- **COASTEERING REQUIRES A HIGHER LEVEL OF FITNESS**

YOU WILL LOOSE YOUR MONEY IF:

- You arrive late and miss the safety brief at the beginning of each tour
- You are pregnant and have not notified us previously in writing
- You do not have your medication (i.e. Inhaler)
- You are under the influence of drugs or alcohol
- You are behaving in an unruly manner likely to cause offence to others
- You cancel with less than 14 days to run

\*Please allow good time to travel as non-arrival at your allocated time will result in a loss of your fee

**Gift Vouchers**

- Expired vouchers will not be extended
- Vouchers are non-refundable
- Vouchers can be transferred to another person if they meet with the terms and conditions

IF GUIDE CANCELS ACTIVITY DUE TO BAD WEATHER/SEA CONDITIONS:

- We will either roll over to the next mutually agreed date to be used by 30th October 2019.
- Groups with AW (all weather option) will have 'Reef Rider' option in Lulworth Cove (groups of 8+) if possible.
- If you are unable to make another date within the 2019 season a full refund will apply minus a 10% admin fee

\*bookings prior to 20th June 2019 will be subject to old terms of 20% admin fee

**R/O** – Roll over option (valid until 30/10/19). No charge

**A/W** – All Weather option ('Reef Riding or Coasteering alternative') groups only, No charge

If we cancel every effort will be made to contact you. Sometimes weather can fall foul at last minute (please accept this). JCA cannot accept any responsibility for any costs you may have incurred i.e hotel room, car parking, fuel etc.

Your participation in activities is at the instructors discretion.

**WE OPERATE A SAFETY FIRST POLICY**

**If you need to change your chosen date:**

- We will require 5 days notice.
- due to medical reasons we would require a doctors certificate.
- Refunds are only accepted 14 days prior to trip of FIRST initial booking (10% admin fee applies. Does not apply to roll over bookings) \*bookings prior to 20th June 2019 will be subject to old terms of 20% admin fee
- all deposits for group booking are non-refundable.

**What to Bring:**

- Swimwear (for under a wetsuit)
- Towel
- Trainers with good grip (Coasteering only)
- Shorts for over wetsuit (Coasteering only)
- A sense of adventure!

**BY SIGNING HERE MY GROUP AND MYSELF HAVE AGREED TO ACCEPT THESE TERMS AND CONDITIONS PRIOR TO BOOKING**

SIGN.....PRINT.....DATE.....

PLEASE PRINT AND BRING WITH YOU ON THE DAY

ADDRESS: Unit 1, Main Car Park, Lulworth Cove, Dorset BH20 5RQ